

Report for: Cabinet Member Signing

Title: Care at Home Permit - result of consultation

Report authorised by: Barry Francis, Director of Environment and Resident Experience

Lead Officer: Ann Cunningham, Head of Highways and Parking
Ann.Cunningham@haringey.gov.uk

Andrew Bourke, Parking Projects and Policy Manager
Highways and Parking
Andrew.Bourke@haringey.gov.uk

Ward(s) affected: All

**Report for Key /
Non-Key Decision:** Key Decision

1 Describe the issue under consideration

- 1.1 The Cabinet decision in November 2022, approved the introduction of a new free Care at Home Permit offer for residents being cared for in the own homes, subject to the outcome of statutory consultation. The entitlement is limited to one free Care at Home Permit per applicant and that the permit will be valid for 3 years and that residents requiring more than one carer at a time can access paper visitor parking permits at the concessionary charge.
- 1.2 Cabinet also agreed that a further report be brought back to Cabinet for a final decision following the statutory consultation. The barriers that parking controls can present to those residents following the many changes to care provision, where many residents may have several caregivers, all attending at various times, was recognised. The solution which was developed with those residents and their carers aims to overcome barriers ensuring that residents can be well looked after in their homes for as long as possible.
- 1.3 This report sets out the results of the statutory consultation on the proposed new Care at Home Permit for parking. Rather than the matter being considered by the Cabinet, the Cabinet Member is asked to approve implementation of the traffic management order for the new parking permit.

2 Cabinet Member Introduction

2.1 N/A

3 Recommendations

That the Cabinet Member for Tackling Inequality and Resident Services:

3.1 Authorises officers to formally change the traffic management orders to introduce the new Care at Home Permit for parking, following and noting the response to the statutory consultation.

4 Reasons for decision

4.1 Statutory consultation forms part of the legal process set out in the Road Traffic Regulation Act 1984¹ (RTRA 1984), for controlling vehicular movements by introducing measures such as parking places and waiting and loading restrictions. The Council is required to formally consider the feedback including objections to statutory consultations undertaken on changes prior to proceeding to implementation.

5 Alternative options considered

5.1 No alternative options were considered at this point. This report seeks to enable a previous Cabinet decision, by reporting on the outcome of statutory consultation undertaken on proposals for the new free Care at Home Permit for parking. As there are no objections to a matter first considered by Cabinet, the report is presented for Cabinet Member approval rather than approval by Cabinet.

6 Background Information

6.1 The Council agreed the implementation of a new free Care at Home Permit for parking in November 2022.

6.2 This new permit offer was designed with residents who receive care at home, as well as carers and representative groups. This scheme offers one free transferable permit to residents living within a Controlled Parking Zone (CPZ), who require essential home visits by a doctor, district nurse, similar healthcare professional or voluntary carers.

6.3 The proposed Care at Home Permit:

- a) Is limited to the CPZ in which the applicant resides
- b) May be used in resident permit holder and shared use (permit holder or pay by phone) parking bays only
- c) Is in paper form, allowing it to be transferred between vehicles for use solely by carers when providing care
- d) May be used without time limit, whilst care is being provided

6.4 Entitlement is limited to one free Care at Home Permit per applicant which will be valid for 3 years.

¹ [Road Traffic Regulation Act 1984 \(legislation.gov.uk\)](https://www.legislation.gov.uk)

7 **Statutory Consultation**

7.1 Statutory consultation was carried out from 30 November 2022 to 21 December 2022 as it is required prior to changes being legally implemented to parking permit schemes.

7.2 This process consisted of a Notice of Proposal (Appendix 1) published in the London Gazette and the Enfield and Haringey Independent. A copy of the notice along with a copy of the draft orders and statement of reasons were held on deposit at the Council and uploaded to the Council website, allowing members of the public view and to make any comments or representations to the proposed changes.

7.3 As part of the statutory process, the views of the following statutory bodies were also sought:

- AA
- London Transport
- Police (local)
- Fire Brigade
- London Ambulance Service
- Freight Transport Association
- Road Haulage Association
- RAC
- Metropolitan Police (traffic)
- London Travel Watch
- Haringey Cycling Campaign

*See Appendix 2 for a copy of the email sent to the above statutory bodies.

7.4 During the statutory consultation, one comment was received from a local branch manager of a Care Santé care home service. While not objecting to the scheme, the opinion was expressed that it would be more beneficial for the care home workers themselves if they were eligible for a parking permit while undertaking their service. This is because care home workers will take additional time between finding a parking space, collecting the parking permit from the customer to take to their vehicle and vice versa. This comment can be found in full under Appendix 3.

7.5 In response, officer recommendations are still to implement the Care at Home permit as originally designed. Following a previous consultation which helped to design the new scheme, it was identified that the majority of care services within the Borough use the resident to provide visitor parking permits. In addition, care organisations still have the option to apply for the Essential Service Permit if they wish to, which would allow the care home workers to have hold of a permit themselves instead of relying on collecting it from the resident. As such, it is felt there is little risk associated with the current proposals.

7.6 No other comments or objections were received during the statutory consultation.

8 Contribution to strategic outcomes

- 8.1 Protecting and supporting older and vulnerable residents is at the heart of the living well approach. Proposals in this report will reduce the parking burden on people being cared for at home, helping them stay at home for longer.

9. Statutory Officers' Comments

9.1 Financial

- 9.1.1 Authorises officers to formally change the traffic management orders to introduce the new Care at Home Permit for parking, following and noting the response to the statutory consultation.
- 9.1.2 The new Care at Home Permit Scheme will offer one free transferable permit to residents living within a Controlled Parking Zone (CPZ), who require essential home visits by a doctor, district nurse, similar healthcare professional or voluntary carers.
- 9.1.3 The permit will be valid for 3 years and subject to appropriate restrictions.
- 9.1.4 The cost of the scheme is estimated to be £3599; there are no other requirements such as changed signage etc. The cost for running the scheme will be funded from existing revenue resources. Any loss of income arising will be managed within existing budgets.

9.2 Legal

- 9.2.1 The Council may, under section 6 of the Road Traffic Regulation Act 1984 (the 1984 Act), make an order for controlling or regulating vehicular and other traffic (including pedestrians) for the purpose under schedule 1 of the 1984 Act. This includes places in streets where vehicles, or vehicles of any class, may, or may not, wait, either generally or at particular times. Prior to making any order, the Council must carry out the consultations as set out in Schedule 9 of the 1984 Act and Regulations 6 and 7 of the Local Authority Traffic Orders Procedure Regulations 1996.
- 9.2.2 A consultation will not be lawful unless it is (1) undertaken at a time when proposals are still at a formative stage; (2) sufficient reasons are given for any proposal to enable people who are interested in the same to consider the proposals and make representations; (3) adequate time has been given for such consideration and response; and (4) all representations have been conscientiously taken into account when finalising the proposals.
- 9.2.3 The Head of Legal and Governance has been consulted on the content of this report. What is being recommended is in accordance with legal requirements as the Council has carried out the necessary statutory consultation.

9.2.4 Under the Constitution individual Cabinet Members have powers allocated by the Leader to exercise those functions of the Cabinet which fall within that Cabinet Member's specific portfolio responsibilities.

9.3 Procurement

Not applicable

9.4 Equalities

9.4.1 The Council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act
- Advance equality of opportunity between people who share those protected characteristics and people who do not
- Foster good relations between people who share those characteristics and people who do not.

9.4.2 The three parts of the Duty apply to the following protected characteristics: age, disability, gender reassignment, pregnancy/maternity, race, religion/faith, sex and sexual orientation. Marriage and civil partnership status apply to the first part of the Duty.

9.4.3 The new Care at Home permit offer will support disabled and older people who are being cared for at home, providing a flexible offer to meet their complex needs. It will eliminate many existing barriers, ranging from practical parking arrangements to affordability. As such, it is considered to have a positive equalities impact on groups with protected characteristics.

10 Use of Appendices / background documents

Appendix 1 – Notice of Proposal

Appendix 2 – Statutory Consultation Email

Appendix 3 – Comments Received

11 Local Government (Access to Information) Act 1985

- Cabinet report - Review of the Resident Carers' Permit 7 November 2022.

APPENDIX 1

Public Notice



HARINGEY COUNCIL – PUBLIC NOTICE PROPOSED INTRODUCTION OF CARE AT HOME PARKING PERMIT TO REPLACE EXISTING RESIDENT CARER PERMIT

The Haringey (Charged for Parking Places) (Amendment No. *) Order 202*

T73

Notice is hereby given that the Council of the London Borough of Haringey proposes to make the above mentioned Orders under sections 45, 46, 49 and 124 of and Part IV of Schedule 9 to the Road Traffic Regulation Act 1984, as amended.

The general effect of the Order: To replace the existing Resident Carer Permit with the Care at Home parking permit that offers one free transferable permit to residents living within a Controlled Parking Zone (CPZ), who require essential home visits by a doctor, district nurse, similar healthcare professional or voluntary carers.

The new Care at Home Permit:

- a) will be limited to the CPZ in which the applicant resides
- b) may be used only in permit holder/resident permit holder and shared use (permit holder/resident permit holder or pay by phone) parking bays.
- c) will be in paper form, allowing it to be transferred between vehicles for use solely by carers
- d) may be used without time limit, whilst care is being provided
- e) will be limited to one free Care at Home permit per applicant which will be valid for 3 years.
- f) any residents requiring more than one carer at a time will be entitled to access paper visitor parking permits at the concessionary charge.
- g) will be free of charge and transferrable.

Copies of the proposed Orders and of the Council's statement of reasons for making the Orders may be inspected during normal office working hours until the end of a period of 6 weeks from the date on which the Orders are made or the Council decides not to make the Orders, at the reception desk, Alexandra House, 10 Station Road, Wood Green, N22 7TR or can be viewed online at www.haringey.gov.uk/traffic_orders

Any person wishing to object to the proposed Orders or make other representation should send grounds for their objection via email to traffic.orders@haringey.gov.uk or alternatively write to Traffic Management Group, River Park House, 1st floor, 225, High Road, Wood Green, N22 8HQ quoting reference 2022-T73, by 21st December 2022

Dated: 30th November 2022

Ann Cunningham
Head of Highways & Parking

APPENDIX 2

2022-T73 - Amendments to Care Permit



Gemma Hills

To [Adam C](#); [Ambulance](#); [Ambulance2](#); [Arriva](#); [Arriva2](#); [Arriva3](#); [Fire Service](#); [Frieght](#); [London Travel Watch](#); [Met Police](#); [Met Police2](#); [One Search Direct](#); **+6 others**

Cc [TMO](#)



Reply


Reply All

Forward



Wed 30/11/2022 12:35

Gemma

 2022-T73 - Amendments to Care Permit - Consultation.zip
320 KB

Dear Sir/Madam

I attach for your information a copy of the Public Notice relating to the above proposal which will appear in the London Gazette and Enfield & Haringey Independent on 30th November 2022 as required by the Local Authority Traffic Orders (Procedure) (England and Wales) Regulations 1996.

I also attach copies of the draft Order, Statement of Reasons and map(s) illustrating the proposal. The scheme will also be available to view through our online portal <https://consultation.appyway.com/haringey> during the 21 day statutory consultation period.

I should be grateful if you could please forward any comments you may wish to make on these proposals by 21st December 2022.

Thank you in anticipation of your assistance in this matter.

Yours Faithfully

Gemma Hills

Senior Traffic Order Maker

Alexandra House 4th Floor, 225 High Road N22 8HQ

E. Gemma.Hills@haringey.gov.uk

www.haringey.gov.uk

[twitter@haringeycouncil](https://twitter.com/haringeycouncil)

facebook.com/haringeycouncil

APPENDIX 3

From: Adrianna Tevfik <adrianna.tevfik@caresante.co.uk>
Sent: 13 December 2022 12:54
To: Traffic Orders <Traffic.Orders@haringey.gov.uk>
Subject: FW: Care at Home Parking Permit UPDATE

Hello

In my humble opinion carers needs parking permits to visit as currently, we are struggling with drivers
My question is if a customer has the permit carer must park their car, go to the customer, pick up, get it to the car, reverse when leaving
It will take valuable time away from the carer and customer
How will we manage the time if the carer missing on several minutes?
Especially if areas where parking space is difficult to find.
And what will happen if the carer is issued a ticket between parking and taking the ticket?

Regarding the customer- who will support obtaining the parking ticket?
If the person in care is not able to complete paperwork or can't understand forms?

Would not be easier to issue a ticket for the care company? As many as needed to keep carers going.

Kind Regards

Adrianna Tevfik
Registered Branch Manager
Care Sante London Limited
T: 0300 124 52 31
M: 07513 725 021
www.caresante.co.uk



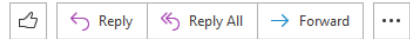
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Care at Home Parking Permit UPDATE



Denise Adolphe

To: adrianna.tevfik@caresante.co.uk
Cc: Traffic Orders



Thu 15/12/2022 11:13

Dear Adrianna

Thank you for your feedback.

We feel that the free care @ home permit is a reasonable offer to those relying on homecare and while not knowing how your carers currently manage their parking needs, it would appear from the consultation undertaken to shape this new scheme, that the majority rely on the resident to provide Visitor Permits. That being the case there would appear to be very little risk associated with current proposals. Care organisations may still apply for an Essential Service Permit which you may prefer. Your carers can then hold that permit. There is more information on the Essential Service Permit scheme on the website [Essential service permits | Haringey Council](https://www.haringey.gov.uk/essential-service-permits).

Kind Regards

Denise Adolphe
Business Innovation Manager
Steering Group Member of Staff Disability and Illness Network



Haringey Council
1st Floor River Park House